

## Naturelite<sup>™</sup> SolaGlaze<sup>™</sup> Solid Polycarbonate Roofing Sheets Warranty Information

The following warranties apply to Naturelite branded polycarbonate solid sheet products ("product" or "products").

### Yellowing – 10 Year Warranty

Naturelite warrants that for a period of 10 years from the date of manufacture of the product, the yellowing index of the product should remain at or below 6-8 for the first 5 years and remain below 12-15 for the subsequent 5 years.

Test Method: ASTM D1925 Yellowness of Plastic - Plastic Test Standard.

### Loss of Light Transmission – 10 Year Warranty

Naturelite warrants that for a period of 10 years from the date of manufacture, the product should retain 80% of the original percentage of light transmittance.

Test method: ASTM D1003 – Standard Test Method for Haze and Luminous Transmittance of Transparent Plastics.

### Weather Breakage – 10 year Warranty

Naturelite warrants that for a period of 10 years from the date of manufacture, the product (subject to the terms below) will specifically resist damage due to hail measuring up to 20mm in diameter. In the event that a product fails to comply with this warranty, Naturelite will provide a full replacement of the product, or in the case of a discontinued line, its equivalent.

#### Terms

- 1. This warranty applies to residential and commercial applications and applicable to the original purchaser only. It applies to the Australian market only. Outside of Australia, please refer to your country distributor for applicable warranties.
- 2. The products must be stored, installed and cleaned in accordance with Naturelite's written instructions which are available at the point of purchase.
- 3. This warranty does not apply to damage due to the following causes:
  - a. Impact of hail measuring greater than 20mm in diameter;
  - b. Extreme weather conditions, including but not limited to hurricanes, cyclones, tornadoes;
  - c. Accident, vandalism, fire or other like causes;
  - d. If any sheet has not been cleaned in accordance with Naturelite's recommendations and in particular, if loss of light transmission has been caused by accumulation of dirt or use of chemicals (see attachment), paint or other substances.
- 4. This warranty does not cover installation or related expenses or any direct or indirect loss(es) which may result from product failure and Naturelite will not by virtue of this warranty be liable in contract or tort for any consequential indirect or special damage or loss of any kind whatsoever.
- 5. All claims under this warranty must be made in writing to the Product Manager, Naturelite, PO Box 6922, Silverwater, NSW, 2128 and must include a copy of the original purchase documentation.
- 6. Following receipt of a claim under this warranty, an authorised Naturelite representative may choose to inspect the product and if the claim is accepted, Naturelite will retain the damaged product and provide replacement product, or in the case of a discontinued line, its equivalent.
- 7. Naturelite is not responsible for costs associated with the removal and installation of the product. These costs must be borne by the claimant. This warranty is strictly limited to the products.
- 8. The benefits to the consumer under this warranty are in addition to other rights and remedies of the consumer under the law in relation to the goods to which the warranty relates and in no way limits, varies, or excludes any express or implied rights and remedies under any relevant legislation in the country of sale.
- 9. These Naturelite products come with guarantees that are not excluded under Australian consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

# Attachment – List of Chemical Goods Incompatible with Naturelite Polycarbonate Solid Sheets

- 1. Acetaldehyale
- 2. Acetate acid
- 3. Acetone
- 4. Acrylic cyanogen
- 5. Acrylonitrite
- 6. Ammonia
- 7. Ammonia hydroxide
- 8. Ammonium fluoride
- 9. Ammonium sulphate
- 10. Benzoate ethylalcohal
- 11. Benzoic acid
- 12. Benzone
- 13. Benzyl alcohol
- 14. Calcium nitrate
- 15. Carbon disulphide
- 16. Carbon tetrachloride
- 17. Carbon tetrafluoride
- 18. Cement
- 19. Chloro beneze
- 20. Chloroform
- 21. Cresol
- 22. Cyclohexanone
- 23. Cyclohexene
- 24. Dimethylformamide
- 25. Dioxin
- 26. Ehtyl Ether
- 27. Ethylamine
- 28. Ethylene Chlorohydrin
- 29. Eugen Caryophyllata
- 30. Gasoline
- 31. Hydrocarbon chloride
- 32. Hydrogen Fluoride
- 33. Hydrogen Sulfide
- 34. Ketone
- 35. Methyl ethyl ketone
- 36. Methyl Methacrylate
- 37. Methylene Dichloride
- 38. Nitric acid
- 39. Nitrobenzene
- 40. Nucleolus
- 41. Petroleum
- 42. Phenethyl Alchol
- 43. Phenol
- 44. Phenol
- 45. Phosphorous chlorine

- 46. Phosphorus Trichloride
- 47. Poly yinyl chloride
- 48. Potassium hydroxide
- 49. Prionic acid
- 50. Sodium hydroxide
- 51. Sodium hydroxide
- 52. Styrene
- 53. Tetrachloro Ethane
- 54. Tetrahydrofuran
- 55. Toluene
- 56. Trichloroacetic acid
- 57. Vinyl chloride
- 58. Xylene